

**April 21, 2005**

Jared Langley Roofing and Remodel  
2425 West Central  
Suite 201  
Missoula, Mt. 59801

RE: CertainTeed Shingle Replacement

To Whom It May Concern,

In Late March, I made arrangements with Jared Langley Roofing and Remodel (J.L.) to remove my old roof, replace aged wood and re-roof my residence located at 9705 Highway 12, Lolo.

I selected J.L. to complete this job due to many recommendations from different sources, and especially after the bid and interview performed by J.L. employee Justin Trader. I did not make my selection based on the lowest bidder. I selected J.L. due to the professionalism portrayed, and the ability to grasp the project objectives and the ability to present me with a scope of work and approximate time of completion. I had specific action item requests to be performed, and was assured J.L. could take care of those items.

Once the crew arrived to commence the project, they were very courteous and willing to listen and answer any questions I had presented them with.

First the crew moved objects such as patio furniture and tables to a safe area, followed by laying tarps to collect any loose debris or nails that may fall to the ground during the tear off process. The re-roofing project commenced the following day and was completed as weather permitted and the remainder of the old roof was removed as planned.

The specific actions items (replace fascia on front) were performed perfectly.

Upon completion of the project, all debris and excess material was cleaned up and removed from the premises.

I'm totally satisfied, actually very pleased, with the overall installed product, (CertainTeed Shingles) and have had many comments regarding the wonderful new and professionally applied product.

I highly recommend anyone seeking re-roofing and/or remodeling needs to contact Jared Langley roofing and remodel.

Cordially,



Jeff Shannon  
9705 Highway 12  
Lolo, Mt. 59847  
406-370-4205