

July 26, 2005

To: Jared Langley
Jared Langley Enterprises, Inc

Re: New Roof and Gutters

Mr. Langley,

In May I hired your company to replace an aging roof and gutters on my residence at 3102 Eldora Ln in Missoula, MT. Your company came highly recommended by several acquaintances and also by reputation for quality work. I received a competitive estimate from your company, in relation to other bids I received, but reputation and time in the business community caused me to hire your company.

When I was contacted that the crew would be out to start work, I was about to leave town on business, unfortunately. Your people assured me that this would not be a problem and if anything came up that they would contact me at a number I provided them with. On the day I left the crew was here bright and early and, according to a neighbor, had the old roof stripped, old gutters removed, new roofing felt in place and new shingles delivered by the end of the day. On the day I returned the roofers arrived and within 4 ½ hours had the new shingles and ridge vent completed, mind you this was a 90+-degree day. All the people I had contact with from your company were easy to deal with and conducted themselves in highly professional manner. All debris was removed and I never found one nail or staple in my lawn or flower gardens.

Today Rocky Mountain Rain Gutters arrived to install my new seamless gutters and downspouts. They were completed in about 2 hours. They listened to my suggestions on my downspouts and were able to install them to my requests. Another efficient and professional group of individuals providing quality work at a competitive price, I would recommend them to anyone.

I am very pleased with how the projects turned out and commend you and your staff for a job well done. I would have no problem referring others to your company for the same type of work. Your reputation, for quality and reliability, was confirmed when the project was completed. A job well done!!

Sincerely,



Rick Pechta