

May 4, 2002

Jared Langley
J.L.E.I.
1440 Woodbine
Missoula, 59803

Dear Jared:

Enclosed please find a check for an additional \$6,465 on our account. I have held back the balance for the new gutter, which I understand will be a couple of weeks in coming.

Sue and I want to comment on the great job performed by your crews. We were very impressed with their efficiency, courtesy and the care that they took in both the tear down of our roof and the installation of the new roof. Given the steep pitch of our roof, we were surprised that the job could be completed with so little disturbance to us and to the surrounding landscaping. I hope that you will pass on our appreciation to the crews.

We also were very impressed with your professionalism throughout this process. We particularly noted the fact that you kept us informed of the schedule and that once on site, you kept the crews working expeditiously to finish the job. We would be happy to recommend you and your company to potential customers.

All the best,



Alan S. Newell