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November 5, 2003

Mr. Jared Langley
Roofing and Remodel
1440 Woodbine
Missoula, MT 59803

Dear Jared,

Find enclosed my check for the outstanding job you did. As you know my company travels the country installing football fields for various universities, high schools and municipalities. In doing so courtesy and attention to detail is something that is a must. Because of this I find it refreshing to deal with a company that has the same attitude toward their customers as we do.

I really appreciated your showing me that installing a new roof was more than just removing the old shingles and putting down new ones. I am certain that had I dealt with someone else this would have been the case. Your pointing out areas that needed attention and then correcting the situation, meant that I not only ended up with a beautiful roof but also one that I can have complete confidence will last for years. The gutters you installed were just the finishing touch. Again they were installed in a manner that showed professionalism and attention to detail.

Bottom line Jared, outstanding job and should I encounter anyone looking for a roof or other construction needs I will not hesitate to recommend you and your company. Even your final invoice had a nice touch.

Best regards,



Michael J. Bowling

President
Design Turf Technologies, LLC